Privacy Policy

Effective Date: 2/10/2025 **Last Updated:** 2/10/2025

1. Introduction

Welcome to **Mobile Computer Geeks** ("Company," "we," "our," or "us"). We value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <u>www.938geek.com</u> and use our services.

By using our website or services, you agree to the terms outlined in this Privacy Policy. If you do not agree, please do not use our website or services.

2. Information We Collect

We collect different types of information to improve our services and provide you with better experience. By interacting with our main number, you are consenting to maintain communication by SMS text message from Mobile Computer Geeks, LLC. Message frequency may vary. Message & data rates may apply. You can reply STOP to opt out of further messaging. You can reply HELP for more information or call us at 409-938-4335.

2.1 Personal Information

When you contact us, book a service, or make a purchase, we may collect:

- Your name
- Email address
- Phone number
- Billing and shipping address
- Payment details (processed securely by third-party payment providers)

2.2 Non-Personal Information

We may collect non-personal information, including:

- IP address
- Browser type and version
- Operating system
- Pages you visit on our website
- Date and time of your visit

2.3 Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your browsing experience. You can control or disable cookies through your browser settings.

3. How We Use Your Information

We use your information for the following purposes:

- To provide and manage our IT services
- To process transactions securely
- To respond to inquiries and customer support requests
- To send service updates, promotions, or important notices
- To improve our website and customer experience
- To comply with legal obligations

We do **not** sell, rent, or trade your personal information to third parties. No mobile or messaging consent information will be shared with third parties/affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

4. How We Share Your Information

We may share your information in the following cases:

- Service Providers: We may share data with third-party vendors who assist in payment processing, website hosting, or marketing.
- Legal Compliance: If required by law, we may disclose your information to authorities.
- **Business Transfers:** If our business merges or is acquired, your information may be transferred to the new owners.

5. Data Security

We implement industry-standard security measures to protect your information from unauthorized access, loss, or misuse. However, no method of transmission over the internet is 100% secure.

6. Your Choices and Rights

You have the right to:

- Access, update, or delete your personal information by contacting us.
- Opt out of marketing communications at any time.
- Disable cookies through your browser settings.

To request changes or deletions, email us at [Your Email] or call us at [Your Phone Number].

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy policies or practices. Please review their policies before providing any information.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

Mobile Computer Geeks

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409-938-4335
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